

**Kentucky Utilities Company**  
**(In Tennessee)**  
220 West Main Street  
Louisville, Kentucky

Rates, Terms and Conditions for Furnishing

**ELECTRIC SERVICE**

In Claiborne County in the State of Tennessee  
as filed with the

**TENNESSEE REGULATORY AUTHORITY**

**Date Issued**  
**July 16, 2009**

**Date Effective**  
**August 1, 2009**

**Issued by**  
**Lonnie E. Bellar, Vice President**  
**State Regulation and Rates**

**Kentucky Utilities Company  
(In Tennessee)**

T.R.A. No. 1, Original Sheet No. 1

<b>GENERAL INDEX</b>		
<b>Standard Electric Rate Schedules – Terms and Conditions</b>		
<u>Title</u>	<u>Sheet Number</u>	<u>Effective Date</u>
General Index	1	08-01-09
SECTION 1 - Standard Rate Schedules		
RS Residential Service	5	08-01-09
P.O. LT. Private Outdoor Lighting	36	08-01-09
Special Charges	45	08-01-09
SECTION 2 – Riders to Standard Rate Schedules		
NMS Net Metering Service	57	08-01-09
KWH Kilowatt-Hours Consumed By Lighting Unit	67	08-01-09
GER Green Energy Rider	70	08-01-09
SECTION 4 – Adjustment Clauses		
Phase-In Multipliers	93	08-01-09
SECTION 5 – Terms and Conditions		
Customer Bill of Rights	95	08-01-09
General	96	08-01-09
Customer Responsibilities	97	08-01-09
Company Responsibilities	98	08-01-09
Character of Service	99	08-01-09
Special Terms and Conditions Applicable to Rate RS	100	08-01-09
Billing	101	08-01-09
Deposits	102	08-01-09
Budget Payment Plan	103	08-01-09
Discontinuance of Service	105	08-01-09

**Date Issued: July 16, 2009**

**Date Effective: August 1, 2009**

**Issued By: Lonnie E. Bellar, Vice President, State Regulation and Rates, Louisville, Kentucky**

**Kentucky Utilities Company  
(In Tennessee)**

T.R.A. No. 1, Original Sheet No. 5

<b>Standard Rate</b>	<b>RS</b>
<b>Residential Service</b>	
<b>APPLICABLE</b> In all territory served.	
<b>AVAILABILITY OF SERVICE</b> Available for single phase delivery to single family residential service subject to the terms and conditions on Sheet No. 100 of this Tariff.	
<b>RATE</b>	
Customer Charge:	\$5.00 per month
Plus an Energy Charge of:	\$0.05716 per kWh
<b>ADJUSTMENT CLAUSE</b> The bill amount computed at the charges specified above shall be increased or decreased in accordance with the following:	
Phase-In Multipliers	Sheet No. 93
<b>MINIMUM CHARGE</b> The Customer Charge shall be the minimum charge.	
<b>DUE DATE OF BILL</b> Customer's payment will be due within twelve (12) days from date of bill.	
<b>LATE PAYMENT CHARGE</b> If full payment is not received within three (3) days from the due date of the bill, a 5% late payment charge will be assessed on the current month's charges.	
<b>TERMS AND CONDITIONS</b> Service will be furnished under Company's Terms and Conditions applicable hereto.	

Date Issued: July 16, 2009

Date Effective: August 1, 2009

Issued By: Lonnie E. Bellar, Vice President, State Regulation and Rates, Louisville, Kentucky

**Kentucky Utilities Company  
(In Tennessee)**

T.R.A. No. 1, Original Sheet No. 36

Standard Rate	P.O. LT.		
Private Outdoor Lighting			
<b>APPLICABLE</b>			
In all territory served.			
<b>AVAILABILITY OF SERVICE</b>			
Service under this schedule is offered, under the conditions set out hereinafter, for lighting applications on private residential property to Customers now receiving electric service from the Company at the same location. Service will be provided under written contract signed by Customer prior to service commencing, when facilities are required other than fixture(s).			
<b>RATE</b>			
<b>STANDARD (SERVED OVERHEAD)</b>			
<b>TYPE LIGHT</b>	<b>APPROX. LUMENS</b>	<b>kW RATING</b>	<b>MONTHLY CHARGE</b>
Open Bottom Mercury Vapor	7,000*	.207	\$ 8.68
Open Bottom High Pressure Sodium	5,800	.083	\$ 4.82
Open Bottom High Pressure Sodium	9,500	.117	\$ 5.57
 <b>NOTE:</b> * RESTRICTED TO THOSE FIXTURES IN SERVICE ON AUGUST 20, 1990. UPON FAILURE, EXISTING FIXTURES WILL EITHER BE REMOVED FROM SERVICE OR REPLACED WITH AVAILABLE LIGHTING AT THE CUSTOMER'S OPTION.			
 <b>DIRECTIONAL (SERVED OVERHEAD)</b>			
<b>TYPE LIGHT</b>	<b>APPROX. LUMENS</b>	<b>kW RATING</b>	<b>MONTHLY CHARGE</b>
Directional High Pressure Sodium	9,500	.117	\$ 6.64
 The Company will furnish a complete standard or directional fixture with appropriate mast arm on existing poles with available secondary voltage of 120/240.			
 Where the location of existing poles are not suitable or where there are no existing poles for mounting of lights, and the Customer requests service under these conditions, the Company may furnish the required facilities at an additional charge per month to be determined by the Company. These additional charges are subject to change by Company upon thirty (30) days prior written notice.			
 All facilities required by Company will be standard stocked material. When underground facilities are requested and the Company agrees to underground service, the Customer will be responsible for ditching and back-filling and seeding and/or repaving as necessary, and provide, own, and maintain all conduit.			

**Date Issued: July 16, 2009**

**Date Effective: August 1, 2009**

**Issued By: Lonnie E. Bellar, Vice President, State Regulation and Rates, Louisville, Kentucky**

**Kentucky Utilities Company  
(In Tennessee)**

T.R.A. No. 1, Original Sheet No. 36.1

**Standard Rate**

**P.O. LT.**

**Private Outdoor Lighting**

Company, where secondary voltage of 120/240 is available, will furnish, own, and maintain poles, fixtures and any necessary circuitry up to 100 feet. All poles and fixtures furnished by Company will be standard stocked materials. Where Customer's location would require the installation of additional facilities, Company may furnish, own, and maintain the requested facilities at an additional charge per month to be determined by Company. Such charges are subject to change by Company upon 30 days prior written notice.

Customer is to pay the monthly rate plus any additional charge determined above plus provide all ditching, back-filling, and repaving/seeding/sodding as necessary and provide, own, and maintain all conduit. Company may, at Customer's request, provide all ditching, back-filling, and repaving/seeding/sodding as necessary for payment, in advance, of Company's cost to provide those services. Upon termination of service, the Company shall not be required to remove underground facilities.

Where Customer has need for non-stocked styles of poles or fixtures, Company may agree to provide the requested styles for payment, in advance, by Customer of the cost difference between the requested styles and the stock materials. Customer accepts that Company's maintenance of non-stock materials is dependent on outside vendors and that maintenance of non-stock styles may be delayed or materials unavailable.

**DECORATIVE HPS (SERVED UNDERGROUND)**

<b>TYPE POLE AND FIXTURE</b>	<b>APPROX. LUMENS</b>	<b>kW RATING</b>	<b>MONTHLY CHARGE</b>
Acorn Decorative	4,000	0.060	\$11.01
Acorn Historic	4,000	0.060	\$17.13
Acorn Decorative	5,800	0.083	\$11.66
Acorn Historic	5,800	0.083	\$17.68
Acorn Decorative	9,500	0.117	\$12.50
Acorn Historic	9,500	0.117	\$18.61
Colonial	4,000	0.060	\$ 7.33
Colonial	5,800	0.083	\$ 7.89
Colonial	9,500	0.117	\$ 8.63
Coach	5,800	0.083	\$26.38
Coach	9,500	0.117	\$27.11
Contemporary	5,800	0.083	\$13.38
Contemporary	9,500	0.117	\$16.00

**Date Issued: July 16, 2009**

**Date Effective: August 1, 2009**

**Issued By: Lonnie E. Bellar, Vice President, State Regulation and Rates, Louisville, Kentucky**

**Kentucky Utilities Company  
(In Tennessee)**

T.R.A. No. 1, Original Sheet No. 36.3

**Standard Rate**

**P.O. LT.**

**Private Outdoor Lighting**

Company to furnish, own, and maintain decorative poles, fixtures and any necessary circuitry up to 100 feet for the size lamps being used. Additional facilities required by Customer will be provided at a charge to be determined by the Company. These additional charges are subject to change by the Company upon 30 days prior written notice. All facilities furnished by the Company will be standard stocked material. Customer to pay rate plus any additional charges as determined above plus provide all ditching, back-filling, and repaving/seedling/sodding as necessary, and provide, own, and maintain all conduit. Upon termination of this service, the Company shall not be required to remove underground wiring

**ADJUSTMENT CLAUSE**

The bill amount computed at the charges specified above shall be increased or decreased in accordance with:

Phase-In Multipliers

Sheet No. 93

**DUE DATE OF BILL**

Payment is due within twelve (12) days from date of bill. Billing for this service to be made a part of bill rendered for other electric service.

**DETERMINATION OF ENERGY CONSUMPTION**

The kilowatt-hours will be determined as set forth on Sheet No. 67 of this Tariff.

**TERM OF CONTRACT**

For a fixed term of not less than five (5) years and for such time thereafter until terminated by either party giving thirty (30) days prior written notice to the other when additional facilities are required. Cancellation by Customer prior to the initial five-year term will require the Customer to pay to Company its cost of labor to install and remove facilities plus cost of non-salvable material, prorated on the basis of the remaining portion of the five-year period.

Signed contracts will not be required when the fixture(s) are placed on existing pole with a 120 volt source.

**TERMS AND CONDITIONS**

1. Service shall be furnished under Company's Terms and Conditions, except as set out herein.
2. All service and necessary maintenance on the light and facilities will be performed only during regular scheduled working hours of the Company. The Company shall be allowed two (2) business days after notification by the Customer in which to restore service.

**Date Issued: July 16, 2009**

**Date Effective: August 1, 2009**

**Issued By: Lonnie E. Bellar, Vice President, State Regulation and Rates, Louisville, Kentucky**

**Kentucky Utilities Company  
(In Tennessee)**

T.R.A. No. 1, Original Sheet No. 36.4

<b>Standard Rate</b>	<b>P.O. LT.</b>
<b>Private Outdoor Lighting</b>	
<p>3. The Customer shall be responsible for fixture replacement or repairs where such replacement or repairs are caused from willful damage, vandalism, or causes other than normal burnouts.</p> <p>4. The Company shall own and maintain all facilities required in providing this service, except as noted above.</p>	

**Date Issued: July 16, 2009**

**Date Effective: August 1, 2009**

**Issued By: Lonnie E. Bellar, Vice President, State Regulation and Rates, Louisville, Kentucky**

**Standard Rate**

**Special Charges**

The following charges will be applied uniformly throughout Company's service territory. Each charge, as approved by the Tennessee Regulatory Authority, reflects only that revenue required to meet associated expenses.

**RETURNED PAYMENT CHARGE**

In those instances where a customer renders payment to Company which is not honored upon deposit by Company, the customer will be charged \$10.00 to cover the additional processing costs.

**METER TEST CHARGE**

**a) Request Tests**

Pursuant to TRA Rule 1220-4-4-.30, upon written request of a customer, the Company will make a test of the meter serving the customer once in a twelve-month period at no charge. A report of the results of the test together with a copy of TRA Rule 1220-4-4-31 will be provided to the customer within ten (10) business days after the completion of the test. A record of the report, together with a complete record of each test, will be kept on file at the office of the Company. For each additional test performed within a twelve-month period at the customer's written request, the customer will be charged \$60. Provided however, if the results of the test show that the meter is more than two percent (2%) fast as provided in TRA Rule 1220-4-4-.18, no testing charge will be assessed and a credit for overcharges will be made for a period equal to one-half of the time elapsed since the last test, not to exceed six (6) months.

**b) Referee Tests**

Pursuant to TRA Rule 1220-4-4-.31, upon written application to the Tennessee Regulatory Authority by a customer or the Company, a test will be made of the customer's meter under the supervision of the TRA. The first test pursuant to such an application in a 12-month period is at no charge. Thereafter, the application to the TRA shall be accompanied by a twenty-five dollar (\$25) fee payable to the Tennessee Regulatory Authority

**DISCONNECTING AND RECONNECTING SERVICE CHARGE**

A charge of \$25.00 will be made to cover disconnection and reconnection of electric service when discontinued for non-payment of bills or for violation of Company's Terms and Conditions, such charge to be made before reconnection is effected.

Residential and general service customers may request and be granted temporary suspension of electric service. In the event of such temporary suspension, Company will make a charge of \$25.00 to cover disconnection and reconnection of electric service, such charge to be made before reconnection is effected.

**Date Issued: July 16, 2009**

**Date Effective: August 1, 2009**

**Issued By: Lonnie E. Bellar, Vice President, State Regulation and Rates, Louisville, Kentucky**

**Standard Rate Rider**

**NMS  
Net Metering Service**

**APPLICABLE**

In all territory served.

**AVAILABILITY OF SERVICE**

Available to customers who own, operate and maintain a generation system located on customer's premises, that use as its total fuel source solar, wind, hydro energy, or biomass, in parallel with Company's electric system to provide all or part of their electrical requirements, and who execute Company's written Net Metering Program Notification Form. The generation system shall be limited to a maximum capacity of 30 kilowatts.

**NOTIFICATION**

The customer shall submit a completed Net Metering Program Notification Form to Company at least 30 days prior to the date the customer intends to interconnect his generator to Company's facilities. Customer shall have all equipment necessary to complete the interconnection installed prior to such notification. Company shall have 30 days from the date of notification to determine whether the customer has satisfied the tariff requirements and shall notify customer. The date of notification shall be the third day following the mailing of the Net Metering Program Notification Form by customer. Customer may interconnect his generator thirty-one days after the date of notification, and begin operation unless Company provides notification of non-compliance to the tariff, prior to the 31st day.

**METERING AND BILLING**

Net Metering Service shall be measured in accordance with standard metering practices by metering equipment capable of registering power flow in both directions for each time period defined by the applicable rate schedule. If electricity generated by the customer and fed back to Company's system exceeds the electricity supplied to the customer from the system during a billing period, the customer shall receive a credit for the net delivery on the customer's bill for the succeeding billing period. Net metering service shall be measured using a single meter or, as determined by Company, additional meters.

**LIABILITY INSURANCE**

A customer with a generator with a rated capacity not exceeding 30 kilowatts shall maintain homeowner's insurance providing coverage in the amount of at least \$100,000 for the liability of the insured against loss arising out of the use of a generator.

**Date Issued: July 16, 2009**

**Date Effective: August 1, 2009**

**Issued By: Lonnie E. Bellar, Vice President, State Regulation and Rates, Louisville, Kentucky**

**Standard Rate Rider**

**NMS  
Net Metering Service**

**ADDITIONAL CONTROLS AND TESTS**

Company may install additional controls or meters, or conduct additional tests as it may deem necessary.

**NET METERING SERVICE INTERCONNECTION GUIDELINES**

Customer shall operate their generating facilities in parallel with Company's system under the following conditions and any other conditions required by Company where unusual conditions arise not covered herein:

1. Customer to own, install, and maintain all generating facilities on their premises. Such facilities shall include, but not be limited to, necessary control equipment to synchronize frequency, voltage, etc., between customer's and Company's system as well as adequate protective equipment between the two systems. Customer's voltage at the point of interconnection will be the same as Company's system voltage.
2. Customer will be responsible for operating generators and all facilities owned by customer, except as specified hereinafter. Customer will maintain its system in synchronization with Company's system.
3. Customer will be responsible for any damage done to Company's equipment due to failure of customer's control, safety, or other equipment.
4. Company at, its discretion, may require a suitable lockable, company accessible, load breaking manual disconnect switch or similar equipment, as specified by Company, to be furnished by customer at a location designated by Company to enable the separation or disconnection of the two electrical systems. The load breaking manual disconnect switch must be accessible to Company at all times.
5. Customer agrees to inform Company of any changes it wishes to make in its generating and/or associated facilities that is different from those initially installed and described to Company in writing and obtain prior approval from Company.
6. Company will have the right to inspect and approve customer's facilities, described herein, and conduct any tests necessary to determine that such facilities are installed and operating properly. However, Company will have no obligation to inspect, witness tests or in any manner be responsible for customer's facilities or operation.
7. The customer assumes all responsibility for the electric service on the customer's premises at and from the point of delivery of electricity from Company and for the wires and equipment used in connection therewith, and will protect and save Company harmless from all claims for injury or damage to persons or property occurring on the customer's premises or at and from the point of delivery of electricity from Company, occasioned by such electricity or said wires and equipment, except where said injury or damage will be shown to have been occasioned solely by the negligence of Company.

**Date Issued: July 16, 2009**

**Date Effective: August 1, 2009**

**Issued By: Lonnie E. Bellar, Vice President, State Regulation and Rates, Louisville, Kentucky**

**Standard Rate Rider**

**NMS  
Net Metering Service**

**CONDITIONS OF INTERCONNECTION**

A customer may begin operation of his generator on an interconnected basis when all of the following have been satisfied:

1. The customer has properly notified Company of his intent to interconnect by submission of the completed Net Metering Program Notification Form.
2. The net metering customer has installed a lockable, company accessible, load breaking manual disconnect switch, if required.
3. A licensed electrician has certified, by signing Company Net Metering Program Notification Form, that any required manual disconnect switch has been installed properly and that the generator has been installed in accordance with the manufacturer's specifications as well as all applicable provisions of the National Electrical Code.
4. The vendor has certified, by signing Company Net Metering Program Notification Form, that the generator being installed is in compliance with the requirements established by Underwriters Laboratories, or other national testing laboratories.
5. The customer has had the inverter settings inspected by Company, if the generator is a static inverter-connected generator with an alternating current capacity in excess of 10 kilowatts. Company may impose a fee on the customer of no more than \$50 for such inspection.
6. For non-static inverter-connected generators, the customer has interconnected according to Company's interconnection guidelines and Company has inspected all protective equipment settings. Company may impose a fee on the customer of no more than \$50 for such inspection.

**DEFINITIONS**

"Billing period" shall be the time period between the dates on which Company issues the customer's bills.

"Billing Period Credit" shall be the electricity generated by the customer that flows into the electric system and which exceeds the electricity supplied to the customer from the electric system during any billing period.

**TERMS AND CONDITIONS**

Except as provided herein, service will be furnished under Company's Terms and Conditions applicable hereto.

**Date Issued: July 16, 2009**

**Date Effective: August 1, 2009**

**Issued By: Lonnie E. Bellar, Vice President, State Regulation and Rates, Louisville, Kentucky**

**Standard Rate Rider**

**NMS  
Net Metering Service**

**Net Metering Program Notification Form**

**INTERCONNECTION NOTIFICATION**

APPLICANT HEREBY GIVES NOTICE OF INTENT TO OPERATE A GENERATING FACILITY.

**Section 1. Applicant Information**

Name: \_\_\_\_\_

Mail \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Facility Location (if different from above): \_\_\_\_\_

Daytime Phone Number: \_\_\_\_\_

KU Account Number : \_\_\_\_\_

**Section 2. Generating Facility Information**

Generator Type (check one): Solar \_\_\_\_\_, Wind \_\_\_\_\_, Hydro \_\_\_\_\_, Biomass \_\_\_\_\_

Generator Manufacturer, Model Name & Number: \_\_\_\_\_

Power Rating in Kilowatts: AC: \_\_\_\_\_ DC: \_\_\_\_\_

Inverter Manufacturer, Model Name & Number: \_\_\_\_\_

Battery Backup? (yes or no) \_\_\_\_\_

**Section 3. Installation Information**

Installation Date: \_\_\_\_\_ Proposed Interconnection Date: \_\_\_\_\_

**Section 4. Certifications**

1. The system hardware is listed by Underwriters Laboratories to be in compliance with UL 1741:

Signed (Vendor): \_\_\_\_\_ Date: \_\_\_\_\_

Name (printed): \_\_\_\_\_ Company: \_\_\_\_\_

Phone Number: \_\_\_\_\_

2. The system has been installed in accordance with the manufacturer's specifications as well as all applicable provisions of the National Electrical Code.

Signed (Licensed Electrician): \_\_\_\_\_ Date: \_\_\_\_\_

License Number: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Mail Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

3. Utility signature signifies only receipt of this form.

Signed (Utility Representative): \_\_\_\_\_

Date: \_\_\_\_\_

**I hereby certify that, to the best of my knowledge, all of the information provided in this Notice is true and correct.**

**Signature of Applicant** \_\_\_\_\_

**Date Issued: July 16, 2009**

**Date Effective: August 1, 2009**

**Issued By: Lonnie E. Bellar, Vice President, State Regulation and Rates, Louisville, Kentucky**

**Standard Rate Rider**

**Kilowatt-Hours Consumed By Street Lighting Units**

**APPLICABLE**

Determination of energy set out below applies to the Company's non-metered lighting rate schedules.

**DETERMINATION OF ENERGY CONSUMPTION**

The applicable fuel clause charge or credit will be based on the kilowatt-hours calculated by multiplying the kilowatt load of each light times the number of hours that light is in use during the billing month. The kilowatt load of each light is shown in the section titled RATE. The number of hours a light will be in use during a given month is from dusk to dawn as shown in the following Hours Use Table.

HOURS USE TABLE

<u>Month</u>	<u>Hours Light Is In Use</u>
JAN	407
FEB	344
MAR	347
APR	301
MAY	281
JUN	257
JUL	273
AUG	299
SEP	322
OCT	368
NOV	386
DEC	415
TOTAL FOR YEAR	4,000 HRS.

**Date Issued: July 16, 2009**

**Date Effective: August 1, 2009**

**Issued By: Lonnie E. Bellar, Vice President, State Regulation and Rates, Louisville, Kentucky**

**Kentucky Utilities Company  
(In Tennessee)**

T.R.A. No. 1 , Original Sheet No. 70

**Standard Rate Rider**

**GER**

**Green Energy Rider**

**APPLICABLE**

In all territory served.

**AVAILABILITY OF SERVICE**

Service under this rider is available to customers receiving service under Company's standard RS rate schedule as an option to participate in Company's "Green Energy Program" whereby Company will aggregate the resources provided by the participating customers to develop green power, purchase green power, or purchase Renewable Energy Certificates.

**DEFINITIONS**

- a) Green power is that electricity generated from renewable sources including but not limited to: solar, wind, hydroelectric, geothermal, landfill gas, biomass, biodiesel used to generate electricity, agricultural crops or waste, all animal and organic waste, all energy crops and other renewable resources deemed to be Green-e Certified.
- b) A Renewable Energy Certificate ("REC") is the tradable unit which represents the commodity formed by unbundling the environmental-benefit attributes of a unit of green power from the underlying electricity. One REC is equivalent to the environmental-benefits attributes of one (1) MWh of green power.

**RATE**

\$5.00 per 300 kWh block per month

**TERMS AND CONDITIONS**

- a) Customers may purchase as many whole blocks as they desire. The eligible customer may participate in Company's "Green Energy Program" by making a request to Company's Call Center or through Company's website enrollment form and may withdraw at any time through a request to Company's Call Center. Funds provided by Customer to Company are not refundable.
- b) Customers may not owe any arrearage prior to entering the "Green Energy Program". Any customer failing to fulfill payment for the requested blocks may be removed from the "Green Energy Program." Any Customer removed from or withdrawing from the "Green Energy Program" will not be allowed to re-apply for one (1) year.
- c) Customer will be billed as provided for under "Rate" times the number of blocks Customer has agreed to purchase per month. Such billing will be added to Customer's billing under any standard rate schedules plus applicable riders plus applicable adjustment clauses.
- d) The service under this rate schedule shall coincide with the three (3) year term of the contract under which Company contracts for the purchase of RECs. Six (6) months prior to expiration of said contract Company shall file for renewal of this rate schedule with the Tennessee Regulatory Authority ("TRA") and may adjust block prices to reflect market conditions as they exist at that time. Upon TRA approval of any change in rate, Company will provide sixty (60) days notice for Customer to adjust the number of blocks contracted for or withdraw from the "Green Energy Program". Service under this rate schedule will continue until the TRA renders a decision on the filing for renewal.

**Date Issued: July 16, 2009**

**Date Effective: August 1, 2009**

**Issued By: Lonnie E. Bellar, Vice President, State Regulation and Rates, Louisville, Kentucky**

**Issued By Authority of TRA in Docket No. 09-00059 granted on June 29, 2009**

# Kentucky Utilities Company (In Tennessee)

T.R.A. No. 1, Original Sheet No. 93

## Adjustment Clause

### Phase-In Multipliers

#### APPLICABLE

In all territory served by Kentucky Utilities Company and subject to the Jurisdiction of the Tennessee Regulatory Authority.

#### AVAILABILITY OF SERVICE

This schedule is a rider to the attached Kentucky Utilities Company tariff. All provisions of the various Terms and Conditions shall apply.

#### RATE

Following approval by the Tennessee Regulatory Authority any billing resulting from application of the rates approved by the Public Service Commission of Kentucky shall be adjusted by multiplying the total billing resulting from such rates by the factors shown below;

	Multiplier
For the first twelve consecutive monthly billings	0.4512
For the second twelve consecutive monthly billings	0.6341
For the third twelve consecutive monthly billings	0.8171
For all subsequent monthly billings	1.0000

Date Issued: July 16, 2009

Date Effective: August 1, 2009

Issued By: Lonnie E. Bellar, Vice President, State Regulation and Rates, Louisville, Kentucky

Issued By Authority of TRA in Docket No. 09-00059 granted on June 29, 2009

**TERMS AND CONDITIONS  
Customer Bill of Rights**

As a residential customer of Kentucky Utilities Company, you have certain rights:

- You have the right to service, provided you (or a member of your household whose debt was accumulated at your address) are not indebted to the utility.
- You have the right to inspect and review the utility's rates and tariffed operating procedures during the utility's normal office hours.
- You have the right to be present at any routine utility inspection of your service conditions.
- You must be provided a separate, distinct disconnect notice alerting you to a possible disconnection of your service, if payment is not received.
- You have the right to dispute the reasons for any announced termination of your service.
- You have the right to negotiate a partial payment plan when your service is threatened by disconnection for non-payment.
- You have the right to participate in equal, budget payment plans for your natural gas and electric service.
- You have the right to maintain your utility service for up to thirty (30) days upon presentation of a medical certificate issued by a health official.
- You have the right to prompt (within 24 hours) restoration of your service when the cause for discontinuance has been corrected.
- Pursuant to TRA Rule 1220-4-4.19(2)(b), if you have not been disconnected, you have the right to maintain your electric service for up to thirty (30) days, in the event a physician, public health officer, or social service official certifies that discontinuation of the service will aggravate an existing medical emergency of the customer or other permanent resident of the premises where the service is rendered. During that 30 day period you have the right to receive from the Company names of agencies that may be able to provide you with assistance.
- If you have been disconnected due to non-payment, you have the right to have your electric service reconnected between the months of November through March provided you:
  - 1) Present a letter from a physician, public health officer, or social service official certifying that discontinuation of the service will aggravate an existing medical emergency of the customer or other permanent resident of the premises where the service is rendered, and
  - 2) Pay one third (1/3) of your outstanding bill (\$200 maximum), and
  - 3) Agree to a repayment schedule that will cause your bill to become current by October 15.
- You have the right to designate a third party who will receive a copy of any termination notice that is sent to you.

You have the right to contact the Tennessee Regulatory Authority regarding any dispute that you have been unable to resolve with your utility (call Toll Free 1-800-342-8359).

**Date Issued: July 16, 2009**

**Date Effective: August 1, 2009**

**Issued By: Lonnie E. Bellar, Vice President, State Regulation and Rates, Louisville, Kentucky**

**TERMS AND CONDITIONS**

**General**

**AUTHORITY RULES AND REGULATIONS**

All electric service supplied by Company shall be in accordance with the applicable rules and regulations of the Tennessee Regulatory Authority ("TRA").

**COMPANY TERMS AND CONDITIONS**

In addition to the rules and regulations of the TRA, all electric service supplied by Company shall be in accordance with these Terms and Conditions, which shall constitute a part of all applications and contracts for service.

**RATES, TERMS AND CONDITIONS ON FILE**

A copy of the rate schedules, terms, and conditions under which electric service is supplied is on file with the TRA. A copy of such rate schedules, terms and conditions is available for public inspection in each office of Company where bills may be paid.

**ASSIGNMENT**

No order for service, agreement or contract for service may be assigned or transferred without the written consent of Company.

**RENEWAL OF CONTRACT**

If, upon the expiration of any service contract for a specified term, the customer continues to use the service, the contract (unless otherwise provided therein) will be automatically renewed for successive periods of one (1) year each, subject to termination at the end of any year upon thirty (30) days prior written notice by either party.

**AGENTS CANNOT MODIFY AGREEMENT WITHOUT CONSENT OF TRA**

No agent has power to amend, modify, alter, or waive any of these Terms and Conditions, or to bind Company by making any promises or representations not contained herein.

**SUPERSEDE PREVIOUS TERMS AND CONDITIONS**

These Terms and Conditions supersede all terms and conditions under which Company has previously supplied electric service.

**Date Issued: July 16, 2009**

**Date Effective: August 1, 2009**

**Issued By: Lonnie E. Bellar, Vice President, State Regulation and Rates, Louisville, Kentucky**

**TERMS AND CONDITIONS  
Customer Responsibilities**

**APPLICATION FOR SERVICE**

A written application or contract, properly executed, may be required before Company is obligated to render electric service. Company shall have the right to reject for valid reasons any such application or contract.

All applications for service shall be made in the legal name of the party desiring the service.

Where an unusual expenditure for construction or equipment is necessary or where the proposed manner of using electric service is clearly outside the scope of Company's standard rate schedules, Company may establish special contracts giving effect to such unusual circumstances. Customer accepts that non-standard service may result in the delay of required maintenance or, in the case of outages, restoration of service.

**TRANSFER OF APPLICATION**

Applications for electric service are not transferable and new occupants of premises will be required to make application for service before commencing the use of electricity. Customers who have been receiving electric service shall notify Company when discontinuance of service is desired, and shall pay for all electric service furnished until such notice has been given and final meter readings made by Company.

**CUSTOMER'S EQUIPMENT AND INSTALLATION**

Customer shall furnish, install, and maintain at his expense all electrical apparatus and wiring to connect with Company's service drop or service line. All such apparatus and wiring shall be installed and maintained in conformity with applicable statutes, laws or ordinances and with the rules and regulations of the constituted authorities having jurisdiction. Customer shall not install wiring or connect and use any motor or other electricity-using device which in the opinion of Company is detrimental to its electric system or to the service of other customers of Company. Company assumes no responsibility whatsoever for the condition of Customer's electrical wiring, apparatus, or appliances, nor for the maintenance or removal of any portion thereof.

In the event Customer builds or extends its own transmission or distribution system over property Customer owns, controls, or has rights to, and said system extends or may extend into the service territory of another utility company, Customer will notify Company of their intention in advance of the commencement of construction.

**OWNER'S CONSENT TO OCCUPY**

Customer shall grant easements and rights-of-way on and across Customer's property at no cost to Company.

**Date Issued: July 16, 2009**

**Date Effective: August 1, 2009**

**Issued By: Lonnie E. Bellar, Vice President, State Regulation and Rates, Louisville, Kentucky**

**TERMS AND CONDITIONS**

**Customer Responsibilities**

**ACCESS TO PREMISES AND EQUIPMENT**

Company shall have the right of access to Customer's premises at all reasonable times for the purpose of installing, meter reading, inspecting, repairing, or removing its equipment used in connection with its supply of electric service or for the purpose of turning on and shutting off the supply of electricity when necessary and for all other proper purposes. Customer shall not construct or permit the construction of any structure or device which will restrict the access of Company to its equipment for any of the above purposes.

**PROTECTION OF COMPANY'S PROPERTY**

Customers will be held responsible for tampering, interfering with, breaking of seals of meters, or other equipment of Company installed on Customer's premises, and will be held liable for same according to law. Customer hereby agrees that no one except the employees of Company shall be allowed to make any internal or external adjustments of any meter or any other piece of apparatus which shall be the property of Company.

**EXCLUSIVE SERVICE ON INSTALLATION CONNECTED**

No other electric light or power service will be used by Customer on the same installation in conjunction with Company's service, either by means of a throw-over switch or any other connection.

**LIABILITY**

Customer assumes all responsibility for the electric service upon Customer's premises at and from the point of delivery of electricity and for the wires and equipment used in connection therewith, and will protect and save Company harmless from all claims for injury or damage to persons or property occurring on Customer's premises or at and from the point of delivery of electricity, occasioned by such electricity or said wires and equipment, except where said injury or damage will be shown to have been occasioned solely by the negligence of Company.

**NOTICE TO COMPANY OF CHANGES IN CUSTOMER'S LOAD**

The service connections, transformers, meters, and appurtenances supplied by Company for the rendition of electric service to its customers have a definite capacity which may not be exceeded without damage. In the event that Customer contemplates any material increase in his connected load, whether in a single increment or over an extended period, he shall immediately give Company written notice of this fact so as to enable it to enlarge the capacity of such equipment. In case of failure to give such notice Customer may be held liable for any damage done to meters, transformers, or other equipment of Company caused by such material increase in Customer's connected load.

**Date Issued: July 16, 2009**

**Date Effective: August 1, 2009**

**Issued By: Lonnie E. Bellar, Vice President, State Regulation and Rates, Louisville, Kentucky**

---

**TERMS AND CONDITIONS**  
**Customer Responsibilities**

---

**PERMITS**

Customer shall obtain or cause to be obtained all permits, easements, or certificates, except street permits, necessary to give Company or its agents access to Customer's premises and equipment and to enable its service to be connected therewith. In case Customer is not the owner of the premises or of intervening property between the premises and Company's distribution lines the customer shall obtain from the proper owner or owners the necessary consent to the installation and maintenance in said premises and in or about such intervening property of all such wiring or other customer-owned electrical equipment as may be necessary or convenient for the supply of electric service to customer. Provided, however, to the extent permits, easements, or certificates are necessary for the installation and maintenance of Company-owned facilities, Company shall obtain the aforementioned consent.

The construction of electric facilities to provide service to a number of customers in a manner consistent with good engineering practice and the least public inconvenience sometimes requires that certain wires, guys, poles, or other appurtenances on a customer's premises be used to supply service to neighboring customers. Accordingly, each customer taking Company's electric service shall grant to Company such rights on or across his or her premises as may be necessary to furnish service to neighboring premises, such rights to be exercised by Company in a reasonable manner and with due regard for the convenience of Customer.

Company shall make or cause to be made application for any necessary street permits, and shall not be required to supply service under Customer's application until a reasonable time after such permits are granted.

**Date Issued: July 16, 2009**

**Date Effective: August 1, 2009**

**Issued By: Lonnie E. Bellar, Vice President, State Regulation and Rates, Louisville, Kentucky**

**TERMS AND CONDITIONS  
Company Responsibilities**

**METERING**

The electricity used will be measured by a meter or meters to be furnished and installed by Company at its expense and all bills will be calculated upon the registration of said meters. When service is supplied by Company at more than one delivery point on the same premises, each delivery point will be metered and billed separately on the rate applicable. Meters include all measuring instruments. Meters will be located outside whenever possible. Otherwise, meters will be located as near as possible to the service entrance and on the ground floor of the building, in a clean, dry, safe and easily accessible place, free from vibration, agreed to by Company.

**POINT OF DELIVERY OF ELECTRICITY**

The point of delivery of electrical energy supplied by Company shall be at the point, as designated by Company, where Company's facilities are connected with the facilities of Customer, irrespective of the location of the meter.

**EXTENSION OF SERVICE**

The main transmission lines of Company, or branches thereof, will be extended to such points as provide sufficient load to justify such extensions or in lieu of sufficient load, Company may require such definite and written guarantees from a customer, or group of customers, in addition to any minimum payments required by the Tariff as may be necessary. This requirement may also be made covering the repayment, within a reasonable time, of the cost of tapping such existing lines for light or power service or both.

**COMPANY'S EQUIPMENT AND INSTALLATION**

Company will furnish, install, and maintain at its expense the necessary overhead service drop or service line required to deliver electricity at the voltage contracted for, to Customer's electric facilities.

Company will furnish, install, and maintain at its expense the necessary meter or meters. (The term meter as used here and elsewhere in these rules and regulations shall be considered to include all associated instruments and devices, such as current and potential transformers, installed for the purpose of measuring deliveries of electricity to the customer.) Suitable provision for Company's meter, including an adequate protective enclosure for the same if required, shall be made by Customer. Title to the meter shall remain in Company, with the right to install, operate, maintain, and remove same. Customer shall protect such property of Company from loss or damage, and no one who is not an agent of Company shall be permitted to remove, damage, or tamper with the same. Customer shall execute such reasonable form of easement agreement as may be required by Company.

A reasonable time shall be allowed subsequent to Customer's service application to enable Company to construct or install the facilities required for such service. In order that Company may make suitable provision for enlargement, extension or alteration of its facilities, each applicant for commercial or industrial service shall furnish Company with realistic estimates of prospective electricity requirements.

**Date Issued: July 16, 2009**

**Date Effective: August 1, 2009**

**Issued By: Lonnie E. Bellar, Vice President, State Regulation and Rates, Louisville, Kentucky**

---

**TERMS AND CONDITIONS**  
**Company Responsibilities**

---

**COMPANY NOT LIABLE FOR INTERRUPTIONS**

Company will exercise reasonable care and diligence in an endeavor to supply service continuously and without interruption but does not guarantee continuous service and shall not be liable for any loss or damage resulting from interruption, reduction, delay or failure of electric service not caused by the willful negligence of Company, or resulting from any cause or circumstance beyond the reasonable control of Company.

**COMPANY NOT LIABLE FOR DAMAGE ON CUSTOMER'S PREMISES**

Company is merely a supplier of electricity delivered to the point of connection of Company's and Customer's facilities, and shall not be liable for and shall be protected and held harmless for any injury or damage to persons or property of Customer or of third persons resulting from the presence, use or abuse of electricity on Customer's premises or resulting from defects in or accidents to any of Customer's wiring, equipment, apparatus, or appliances, or resulting from any cause whatsoever other than the negligence of Company

**LIABILITY**

In no event shall Company have any liability to Customer or any other party affected by the electrical service to Customer for any consequential, indirect, incidental, special, or punitive damages, and such limitation of liability shall apply regardless of claim or theory. In addition, to the extent that Company acts within its rights as set forth herein and/or any applicable law or regulation, Company shall have no liability of any kind to Customer or any other party. In the event that the customer's use of Company's service causes damage to Company's property or injuries to persons, Customer shall be responsible for such damage or injury and shall indemnify, defend, and hold Company harmless from any and all suits, claims, losses, and expenses associated therewith.

**Date Issued: July 16, 2009**

**Date Effective: August 1, 2009**

**Issued By: Lonnie E. Bellar, Vice President, State Regulation and Rates, Louisville, Kentucky**

**TERMS AND CONDITIONS**

**Character of Service**

Electric service, under the rate schedules herein, will be 60 cycle, alternating current delivered from Company's various load centers and distribution lines at typical nominal voltages and phases, as available in a given location, as follows:

**SECONDARY VOLTAGES**

Residential Service -

Single phase 120/240 volts three-wire service or 120/208Y volts three-wire where network system is available.

**Date Issued: July 16, 2009**

**Date Effective: August 1, 2009**

**Issued By: Lonnie E. Bellar, Vice President, State Regulation and Rates, Louisville, Kentucky**

**TERMS AND CONDITIONS**

**Residential Rate Specific Terms and Conditions**

Residential electric service is available for uses customarily associated with residential occupation, including lighting, cooking, heating, cooling, refrigeration, household appliances, and other domestic purposes.

1. Residential rates are based on service to single family units and are not applicable to multi-family dwellings served through a single meter. Where two or more families occupy a residential building, Company will require, as a condition precedent to the application of the residential rate, that the wiring in the building be so arranged as to permit each family to be served through a separate meter. In those cases where such segregation of wiring would involve undue expense to Customer, Company will allow service to two or more families to be taken through one meter, but in this event the minimum bills of the applicable residential rate shall be multiplied by the number of families thus served, such number of families to be determined on the basis of the number of kitchens in the building.
2. Single family unit service shall include usage of electric energy customarily incidental to home occupations, such as the office of a physician, surgeon, dentist, musician or artist when such occupation is carried on by Customer in his residence.
3. A residential building used by a single family as a home, which is also used to accommodate roomers or boarders for compensation, will be billed at the residential rate provided it does not exceed twelve (12) rooms in size. In determining the room rating of rooming and boarding houses, all wired rooms shall be counted except hallways, vestibules, alcoves, closets, bathrooms, lavatories, garrets, attics, storage rooms, trunk rooms, basements, cellars, porches and private garages.
4. If Customer's barns, pump house or other outbuildings are located at such distance from his residence as to make it impracticable to supply service thereto through his residential meter, the separate meter required to measure service to such remotely located buildings will be considered a separate service contract and billed as a separate customer.
5. Single-phase power service used for domestic purposes will be permitted under Residential Rate RS when measured through the residential meter subject to the conditions set forth below:
  - (a) Single-phase motors may be served at 120 volts if the locked-rotor current at rated voltage does not exceed 50 amperes. Motors with locked-rotor current ratings in excess of 50 amperes must be served at 240 volts.
  - (b) Any motor or motors served through a separate meter will be billed as a separate customer.

**Date Issued: July 16, 2009**

**Date Effective: August 1, 2009**

**Issued By: Lonnie E. Bellar, Vice President, State Regulation and Rates, Louisville, Kentucky**

**TERMS AND CONDITIONS**

**Billing**

**METER READINGS AND BILLS**

All bills will be based upon meter readings made in accordance with Company's meter reading schedule. Company, except if prevented by reasons beyond its control, shall read customers meters in accordance with its monthly schedule.

In the case of opening and closing bills when the total period between regular and special meter readings is less than thirty days, the minimum charges of the applicable rate schedules will be prorated on the basis of the ratio of the actual number of days in such period to thirty days.

When Company is unable to read Customer's meter after reasonable effort, or when Company experiences circumstances which make actual meter readings impossible or impracticable, Customer may be billed on an estimated basis and the billing will be adjusted as necessary when the meter is read.

In the event Company's meter fails to register properly by reason of damage, accident, etc., Company shall have the right to estimate Customer's consumption during the period of failure on the basis of such factors as heating degree days and consumption during a previous corresponding period and during a test period immediately following replacement of the defective meter.

Bills are due and payable at the office of Company during business hours, or at other locations designated by Company, within twelve (12) days from date of rendition thereof. If full payment is not received within three (3) days after the due date of the bill, a late payment charge will be assessed on the current month's charges. There will be no adverse credit impact on the customer's payment and credit record, including credit scoring, both internally and externally, and the account will not be considered delinquent for any purpose if the Company receives the customer's payment within fifteen days after the date on which the Company issues the customers bill.

Failure to receive a bill does not exempt Customer from these provisions of Company's Terms and Conditions.

**READING OF SEPARATE METERS NOT COMBINED**

For billing purposes, each meter upon Customer's premises will be considered separately and readings of two (2) or more meters will not be combined except where Company's operating convenience requires the installation of two (2) or more meters upon Customer's premises instead of one (1) meter.

**Date Issued: July 16, 2009**

**Date Effective: August 1, 2009**

**Issued By: Lonnie E. Bellar, Vice President, State Regulation and Rates, Louisville, Kentucky**

**TERMS AND CONDITIONS**

**Billing**

**MONITORING OF CUSTOMER USAGE**

In order to detect unusual deviations in individual customer consumption, Company will monitor the usage of each customer at least once annually. Should an unusual deviation in Customer's consumption be found which cannot be attributed to a readily identified cause, Company will perform a detailed analysis of Customer's meter reading and billing records. If the cause for the usage deviation cannot be determined from analysis of Customer's meter reading and billing records, Company will contact Customer by telephone or in writing to determine whether there have been changes such as different number of household members or work staff, additional or different appliances, changes in business volume, or known leaks in Customer's service line. Where the deviation is not otherwise explained, Company will test Customer's meter to determine whether it shows an average error greater than two (2) percent fast or slow. Company will notify Customer of the investigation, its findings, and any refunds or back-billing. In addition to the annual monitoring, Company will immediately investigate usage deviations brought to its attention as a result of its on-going meter reading or billing processes or customer inquiry.

**RESALE OF ELECTRIC ENERGY**

Electric energy furnished under Company's standard application or contract is for the use of Customer only and Customer shall not resell such energy to any other person, firm, or corporation on the Customer's premises, or for use on any other premises. This does not preclude Customer from allocating Company's billing to Customer to any other person, firm, or corporation provided the sum of such allocations does not exceed Company's billing.

**Date Issued: July 16, 2009**

**Date Effective: August 1, 2009**

**Issued By: Lonnie E. Bellar, Vice President, State Regulation and Rates, Louisville, Kentucky**

**TERMS AND CONDITIONS**

**Deposits**

**GENERAL**

- 1) Company may require a cash deposit or other guaranty from customers to secure payment of bills in accordance with TRA Rule 1220-4-4.15.
- 2) Deposits may be required from all customers not meeting satisfactory credit and payment criteria. Satisfactory credit for customers will be determined by utilizing independent credit sources (primarily utilized with new customers having no prior history with Company), as well as historic and ongoing payment and credit history with Company.
  - a) Examples of independent credit scoring resources include credit scoring services, public record financial information, financial scoring and modeling services, and information provided by independent credit/financial watch services.
  - b) Satisfactory payment criteria with Company may be established by paying all bills rendered, having no disconnections for nonpayment, having no late notices, having no defaulted credit arrangements, having no returned payments, having no meter diversion or theft of service.
- 3) Company may offer customers the option of paying all or a portion of their deposits in installments over a period not to exceed the first four (4) normal billing periods. Service may be refused or discontinued for failure to pay and/or maintain the requested deposit.
- 4) Interest on deposits will be calculated at the rate prescribed by law, from the date of deposit, and will be paid annually either by refund or credit to Customer's bills, except that no refund or credit will be made if Customer's bill is delinquent on the anniversary date of the deposit. If interest is paid or credited to Customer's bill prior to twelve (12) months from the date of deposit, the payment or credit will be on a prorated basis. Upon termination of service, the deposit, any principal amounts, and interest earned and owing will be credited to the final bill, with any remainder refunded to Customer.

**RESIDENTIAL**

- 1) Residential customers are those customers served under Residential Service, Sheet No. 5.
- 2) The deposit for a residential customer is \$135. Company will retain Customer's deposit for a period not to exceed twelve (12) months, provided Customer has met satisfactory payment and credit criteria.
- 4) If a deposit is held longer than eighteen (18) months, the deposit will be recalculated at Customer's request, and based on Customer's actual usage. If the deposit on account differs from the recalculated amount by more than \$10.00, Company may collect any underpayment and shall refund any overpayment by check or credit to Customer's bill. No refund will be made if Customer's bill is delinquent at the time of the recalculation.
- 5) If Customer fails to maintain a satisfactory payment or credit record, or otherwise become a new or greater credit risk, as determined by Company in its sole discretion, Company may require a new or additional deposit from Customer.

**Date Issued: July 16, 2009**

**Date Effective: August 1, 2009**

**Issued By: Lonnie E. Bellar, Vice President, State Regulation and Rates, Louisville, Kentucky**

**TERMS AND CONDITIONS  
Budget Payment Plan**

Company's Budget Payment Plan is available to any residential customer. Under this plan, a customer may elect to pay, each month, a budgeted amount in lieu of billings for actual usage. A customer may enroll in this plan at any time.

The budgeted amount will be determined by Company and will be based on one-twelfth of Customer's usage for either an actual or estimated twelve (12) months. The budgeted amount will be subject to review and adjustment by Company at any time during Customer's budget year. If actual usage indicates Customer's account will not be current with the final payment in Customer's budget year, Customer will be required to pay their Budget Payment Plan account to \$0 prior to the beginning of the customer's next budget year.

If a customer fails to pay bills as agreed under the Budget Payment Plan, Company reserves the right to remove the customer from the plan, restore the customer to regular billing, and require immediate payment of any deficiency. A customer removed from the Budget Payment Plan for non-payment may be prohibited from further participation in the plan for twelve (12) months.

Failure to receive a bill in no way exempts a customer from the provisions of these terms and conditions.

**Date Issued: July 16, 2009**

**Date Effective: August 1, 2009**

**Issued By: Lonnie E. Bellar, Vice President, State Regulation and Rates, Louisville, Kentucky**

**TERMS AND CONDITIONS  
Discontinuance of Service**

In accordance with, and subject to the rules and regulations of the Tennessee Regulatory Authority ("TRA"), Company shall have the right to refuse to, or discontinue to, serve an applicant or customer under the following conditions:

- A. When Company's or TRA's rules and regulations have not been complied with. However, service may be discontinued or refused only after Company has made a reasonable effort to induce Customer to comply with its rules and then only after Customer has been given at least ten (10) days written notice of such intention, mailed to his last known address.
- B. When a dangerous condition is found to exist on Customer's or applicant's premises. In such case service will be discontinued without notice or refused, as the case might be. Company will notify Customer or applicant immediately of the reason for the discontinuance or refusal and the corrective action to be taken before service can be restored or initiated.
- C. When Customer or applicant refuses or neglects to provide reasonable access and/or easements to and on his premises for the purposes of installation, operation, meter reading, maintenance, or removal of Company's property. Customer shall be given fifteen (15) days written notice of Company's intention to discontinue or refuse service.
- D. When Applicant is indebted to Company for service furnished. Company may refuse to serve until indebtedness is paid.
- E. When Customer or Applicant does not comply with state, municipal or other codes, rules and regulations applying to such service.
- F. When directed to do so by governmental authority.
- G. Service will not be supplied to any premises if Applicant or Customer is indebted to Company for service previously supplied at the same or any other premises until payment of such indebtedness shall have been made. Service will not be continued to any premises if Applicant or Customer is indebted to Company for service previously supplied at the same premises. Unpaid balances of previously rendered Final Bills may be transferred to any account for which Customer has responsibility and may be included on initial or subsequent bills for the account to which the transfer was made. Such transferred Final Bills, if unpaid, will be a part of the past due balance of the account to which they are transferred. When there is no lapse in service, such transferred Final Bills will be subject to Company's collections and disconnect procedures. Final Bills transferred following a lapse in service will not be subject to disconnection unless: (1) such service was provided pursuant to a fraudulent application submitted by Customer; (2) Customer and Company have entered into a contractual agreement which allows for such a disconnection; or (3) the current account is subsequently disconnected for service supplied at that point of delivery, at which time, all unpaid and past due balances must be paid prior to reconnect. Company shall have the right to transfer Final Bills between residential and commercial with residential characteristics (e.g., service supplying common use facilities of any apartment building) revenue classifications.

**Date Issued: July 16, 2009**

**Date Effective: August 1, 2009**

**Issued By: Lonnie E. Bellar, Vice President, State Regulation and Rates, Louisville, Kentucky**

**TERMS AND CONDITIONS**

**Discontinuance of Service**

Service will not be supplied or continued to any premises if at the time of application for service Applicant is merely acting as an agent of a person or former customer who is indebted to Company for service previously supplied at the same or other premises until payment of such indebtedness shall have been made. Service will not be supplied where Applicant is a partnership or corporation whose general partner or controlling stockholder is a present or former customer who is indebted to Company for service previously supplied at the same premises until payment of such indebtedness shall have been made.

- H. For non-payment of bills. Company shall have the right to discontinue service for non-payment of bills after Customer has been given at least ten days written notice separate from his original bill. Cut-off may be effected not less than twenty-seven (27) days after the mailing date of original bills unless, prior to discontinuance, a residential customer presents to Company a written certificate, signed by a physician, registered nurse, or public health officer, that such discontinuance will aggravate an existing illness or infirmity on the affected premises, in which case discontinuance may be effected not less than thirty (30) days from the original date of discontinuance. Company shall notify Customer, in writing, of state and federal programs which may be available to aid in payment of bills and the office to contact for such possible assistance.
- I. For fraudulent or illegal use of service. When Company discovers evidence that by fraudulent or illegal means Customer has obtained unauthorized service or has diverted the service for unauthorized use or has obtained service without same being properly measured, the service to Customer may be discontinued without notice. Within twenty-four (24) hours after such termination, Company shall send written notification to Customer of the reasons for such discontinuance of service and of Customer's right to challenge the termination. Company's right of termination is separate from and in addition to any other legal remedies which the utility may pursue for illegal use or theft of service. Company shall not be required to restore service until Customer has complied with all rules of Company and regulations of the TRA and Company has been reimbursed for the estimated amount of the service rendered and the cost to Company incurred by reason of the fraudulent use.
- J. The termination policy reflected in these Terms and Conditions will be provided to the customer annually or upon request.
- K. Customer has the right to designate a third party to receive any termination notices.
- L. Customer is not required to pay the disputed portion of a bill while that bill is in dispute.
- M. Service will not be discontinued on the day preceding a day or days on which the services of the Company are not available to the general public for the purpose of reconnecting the discontinued service, except when the termination is a due to: (a) a condition determined by the Company to be hazardous, (b) use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others, (c) evidence of tampering with equipment furnished and owned by the Company, or (d) evidence of unauthorized use.

When service has been discontinued for any of the above reasons, Company shall not be responsible for any damage that may result therefrom.

**Date Issued: July 16, 2009**

**Date Effective: August 1, 2009**

**Issued By: Lonnie E. Bellar, Vice President, State Regulation and Rates, Louisville, Kentucky**

**TERMS AND CONDITIONS  
Discontinuance of Service**

Discontinuance or refusal of service shall be in addition to, and not in lieu of, any other rights or remedies available to Company.

Company may defer written notice based on Customer's payment history provided Company continues to provide the required ten (10) days written notice prior to discontinuance of service.

**Date Issued: July 16, 2009  
Date Effective: August 1, 2009  
Issued By: Lonnie E. Bellar, Vice President, State Regulation and Rates, Louisville, Kentucky**