



POWERSOURCE

Customers first. Energy that lasts.

Lighten Up

Energy savings in the bathroom

- Replace incandescent bulbs with compact fluorescent lights, which use only a third as much electricity and last ten times longer than a regular bulb. Replacing just five bulbs can save up to **\$27** each year.
- Lower your hot water heater to 120° and drain any sediment. Almost 10% of a normal energy bill is due to heating the water used by the shower and faucets.
- Add an insulation jacket to hot water heater and pipes. This can reduce the cost of heating water up to 15%.
- Install faucet aerators or low-flow faucets and shower heads. These use less hot water and, therefore, save money.
- Buy ENERGY STAR® items, such as water heaters and ventilation fans. Through energy rebate programs or tax credits, you may be able to save even more money.
- Install a quick-delivery pump/control unit under the bathroom sink or install a mini-water heater in each bathroom. Many of these units include everything you need for an easy do-it-yourself installation. These tiny pumps consume only about \$2 of electricity over an entire year's usage and have a lot of energy savings potential, especially with faucets that are located far from the main water heater.
- Unplug the hair dryer, electric shaver and other electronic grooming items to save on stand-by energy costs and help ensure safety in the bathroom.

Find more Smart Saver Tips at www.eon-us.com.

Take 5: Five no-cost, energy-saving tips under five minutes each



1. Check your windows. Make sure all tops and bottoms are closed tightly and the window is locked to prevent drafts.
2. In the winter, open drapes, blinds and curtains during the day to allow the sunlight to enter and warm your home. Close them at night to prevent the chill you may feel from cold windows.
3. Lower your thermostat just two degrees and wear socks and sweaters to help you feel warmer. At night, lower the thermostat even more and add extra blankets to your bed.
4. Replace furnace filters every 30 days or so. Use the day you receive your bill from us as a reminder that it's time to clean or replace your furnace filter.
5. Turn off kitchen, bath and other ventilating fans as soon as they've done the job. This reduces your energy usage and extends the life of the fan.

Online services make business a snap at www.eon-us.com

Demands on time can make managing your business a challenge. Make use of easy, convenient online tools at www.eon-us.com:

- Sign up for one of our payment options:
 - Automatic Bank Club (e.g., ABC) program for automatic bank payments,
 - Online billing,
 - Budget Payment Plan to even out your monthly payments.
- Learn more about and enroll in our summary billing for customers with multiple meters and facilities.
- Calculate savings with our online commercial energy calculator.
- Get in touch with our consulting staff for power quality questions

(e.g., harmonics issues, power factor correction, transfer switches, uninterruptible power supplies to equipment, departments, offices, etc.)

- Download our Lessor Agreement to help you keep utility billing organized.
- Stop or start electric services.



For additional tips, news and events, visit our Web site at: www.eon-us.com.

Winter weather safety

Power lines

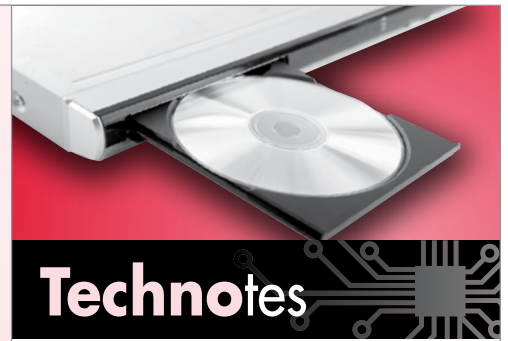
Remember that, even in cold weather, downed power lines are no less dangerous. Winter storms with extreme snow or ice can bring down power lines. Keep your family safe by knowing these safety tips:

- NEVER touch downed power lines or try to move a person or object in contact with or near these lines.
- ALWAYS assume that any downed line is an energized power line and stay away, warning others to do the same.
- Call ODP or the police immediately if you see a downed power line.
- Stay out of puddles as well as wet or snow-covered ground near a downed power line. All can conduct electricity.
- If a power line falls on your car and the car does not catch on fire, stay inside and call 911 for help. If you do not have a cell phone, honk your horn to get attention. Roll down a free window and warn those responding to keep their distance and not to touch the car. If the car catches fire, open the door and jump completely free of the vehicle with both feet together, trying not to touch the outside of the car. Get away from the vehicle immediately.

Emergency kit

If power lines go down in your area, we will do our best to restore power quickly. Turn off appliances and lights and leave a single light on so you can see when power is restored. Also, you may want to plan for the unexpected by creating a home emergency kit, which can include:

- Flashlight, clock, and radio or portable television with extra batteries.
- First aid kit.
- Lantern or candles and matches. Use extreme caution with these items and avoid placing them near drapes. Never leave them on when out of the room or asleep. Never leave them with unattended children.
- Dry firewood if you have a wood stove or fireplace.
- Nonperishable food items, such as bagged snacks and granola bars. Remember to leave your refrigerator and freezer closed as perishable food can stay cold for 48 hours if the appliance has not been opened. If power will be out longer, consider using a camp stove or barbecue for outdoor cooking.
- Games, books or cards to help pass the time.



Technotes

In the market for a new DVD player? Consider an energy-efficient model that will reduce pollution and lower your costs. Though they cost a bit more up front, ENERGY STAR® units compared to conventional DVD units will save an average of 6% off the retail price when considering the energy used during the life of the unit.*

Surprisingly, DVD players burn quite a bit of energy when in standby mode; that is, when turned off but plugged into the wall. Conventional models in standby use 64% of the energy used when on and playing, whereas ENERGY STAR models use only 28%.* To avoid this energy burn, consider plugging your DVD player into a powerstrip and turning the powerstrip off to save standby energy.

Blu-Ray disc players can qualify under ENERGY STAR specifications. Visit www.energystar.gov and search under DVD Products to find available models.

*Source: www.energystar.gov

Under 30°
outside?
Opt for your
furnace over
your fireplace!

Contact Information

Old Dominion Power _____
ODP Customer Service 24-hour Power Outages
Monday – Friday (800) 981-0600
7 a.m. – 7 p.m. (EST)
(800) 981-0600

Business Service Center
Monday – Friday
7 a.m. – 6 p.m. (EST)
(859) 367-1200
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