

# Additional Information

# Open Enrollment

Nov. 16 – 30, 2009

Online only — 100% paperless 

If you have questions, please call the Customer Service toll-free telephone numbers or visit the Web sites of the administrators listed below. When you call the Customer Service for the medical and dental plans, for security purposes, you need to provide information from your ID card and may need to answer certain security questions.

Additional Information			
Customer Service	Web Access		
Anthem Blue Preferred EPO Contract # 003329600 Prefix: LGH	1-877-750-6062	<a href="http://www.anthem.com">www.anthem.com</a>	Access Web address. Click on <b>Find a Doctor</b> ; select <b>Kentucky</b> ; click <b>Next</b> . From the <b>Select a Plan</b> drop-down box, select <b>Blue Preferred HMO</b> . From <b>Select Provider Type</b> drop-down box, make your selection and click <b>Next</b> . Follow screen instructions to continue your search.
Anthem National PPO: — PPO Low Deductible — PPO Standard — PPO High Deductible Contract # 003329600 Prefix: LGE	1-877-750-6062	<a href="http://www.anthem.com">www.anthem.com</a>	Access Web address. Click on <b>Find a Doctor</b> ; select <b>Search National BlueCard Directory</b> ; click <b>Next</b> . Under <b>Members</b> , enter <b>LGE</b> . Click <b>Next</b> . Select <b>Search Type (Search by Location or Look up by Name)</b> . Follow screen instructions for continue your search.
NextRx mail order	1-888-613-6091	<a href="http://www.wellpointnextrx.com/wps/portal/wpo/home">www.wellpointnextrx.com/wps/portal/wpo/home</a>	Access Web address. Click <b>Members</b> to register or to login with your Anthem ID and password if you're an existing user. Click on <b>Pharmacy Services</b> to refill a prescription, track an order, view claims history, price a drug or search the drug list. First-time mail-order users: call 1-888-613-6091 to transfer your existing prescription to mail order. Existing users: call 1-800-962-8192 for refills.
PrecisionRx Specialty Solutions — Specialty mail order	1-800-870-6419	<a href="http://www.precisionrxspecialtysolutions.com">www.precisionrxspecialtysolutions.com</a>	Access Web address to order refills and obtain general information about the program.
Delta Dental (High or Basic) Contract # 008450 plus	1-800-955-2030	<a href="http://www.deltadentalky.com">www.deltadentalky.com</a>	Delta Dental Premier or Delta Dental PPO — Access Web address. Click on <b>Dentist Search</b> . Select <b>Delta Dental Premier</b> or <b>Delta Dental Premier PPO</b> under <b>Product Selection</b> and click on <b>Select Product</b> . Follow screen instructions for continue your search.
Vision Service Plan	1-800-877-7195	<a href="http://www.vsp.com/choice">www.vsp.com/choice</a>	VSP "Choice" — Access the Web address. Follow screen instructions for continue your search.
Flexible Spending Accounts Health Care Reimbursement Account (HCRA) and Dependent Care Reimbursement Account (DCRA)	1-800-654-6695	<a href="http://www.flexdirect.adp.com">www.flexdirect.adp.com</a>	ADP Services — Access Web address. First-time users should click the registration link under <b>Participant Login</b> . Register by entering your Social Security number and ZIP code. Then, follow the prompts to establish your permanent user ID and password. Access Web address for tax savings worksheet, listing of eligible expenses, to view your claims history or to arrange for direct deposit of your reimbursement checks.

**Please note:** This is a general summary of your benefits. For specific details, you may refer to the summary plan description that can be found on the Benefits Web site. Every effort has been made to ensure that this summary accurately represents the benefits. If, however, there are any discrepancies between the terms of this summary and the terms of the plan document, the plan document will prevail.